

## Comprehensive Area Assessment Extract – Value for Money Requirements

### **KLOE 2.1**

Does the organisation commission and procure quality services and supplies, tailored to local needs, to deliver sustainable outcomes and value for money?

#### **Clear vision of intended outcomes:**

The organisation has a clear vision of intended outcomes for local people which shapes its commissioning and procurement, and is based on an ongoing analysis and understanding of needs

#### **Extensive involvement in Commissioning:**

The organisation involves local people, partners, staff and suppliers in commissioning services

#### **Improvement through service redesign:**

The organisation seeks to improve the customer experience, quality and value for money of services through service redesign, making effective use of IT

#### **Understanding the supply market:**

The organisation understands the supply market and seeks to influence and develop that market

#### **Evaluation of procurement options:**

The organisation evaluates different options (internal, external and jointly with partners) for procuring services and supplies

#### **Reviewing service competitiveness and achieving value for money and wider objectives**

The organisation reviews the competitiveness of services and achieves value for money, while meeting wider social, economic and environmental objectives